



Box 2B9 RR1 Site 2, St. Front SK S0E 1M0
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Certificate of Guarantee

Guarantee on Granite Products:

- This guarantee covers memorials fabricated from Granite only.
- The memorial is crafted from only the finest quality natural granite. No chemicals were used to obtain the high polished mirror-like finish on the granite. No artificial colouring was used so the colour of the granite is its natural colour. The granite will not crack or disintegrate from exposure to the elements in any season or in any climate.
- The lettering and design are cut using the modern sandblast method and will remain legible for all time.

What is not covered:

- Coloured paint added to the lettering and/or design.
- Damage resulting from vandalism, caused by cemetery workers or not considered defects in material and/or workmanship.
- The original Agreement to Purchase form does NOT include additional lettering done later. If this additional lettering is not purchased through Forever Memorials, the granite guarantee will NOT continue to be valid.

Foundation and Installation:

- Granite foundations are structural, not cosmetic, and may have imperfections such as small chips and grain variations that have no effect on durability.
- If the granite foundation needs to be re-leveled it will be done by customer request at NO CHARGE for a period of 2 years from date of purchase. After that time, re-leveling can be done at customer expense.

Accessories, Vases, Porcelain Ceramic Photo

- For Accessories or attachments of any type which come loose, these will be remounted at no cost to the customer for the first 2 years. After that time, re-attachment will be at customer expense.
- We will supply the best possible reproduction from the photograph supplied for a porcelain ceramic photo.
- Should the porcelain ceramic photo become broken or damaged by cemetery maintenance or vandalism, there will be a fee payable for the removal of the damaged porcelain and installation of the replacement porcelain.
- If, under reasonable conditions and use*, a defect develops, report the problem and the vase will be replaced or repaired at no cost to the customer**

* Flexible plastic liners and water drain holes have been designed into each vase to prevent breakage in freezing temperatures. If the plastic liner is not constantly in use OR if the vase is damaged due to vandalism or any inflicted damage, the warranty is void.

** There will be a charge to cover the cost of removal of the defective vase and installation of the new vase.

NOTE: With regard to all "Laser" Techniques, please be advised of the following: *Etchings are not legible when wet and particularly are not recommended for flat markers for this reason.*